

Final Expense Paperless Application Process Instructions

Agents will no longer be required to fill out an application, HIPAA and Disclosure Forms, Bank Draft or Direct Express Forms and submit these to new business! It's EZ as 1 - 2 - 3!

- 1. **The Agent** makes the final expense sale with client. Using the *application worksheet, Child/Grandchild Supplemental Application,* along with the *Disclosure Form*, the Agent should:
 - a. Pre-Qualify the client, and Children and/or Grandchildren (if applicable), for the correct plan using the health questions as a guideline.
 - b. Gather important client personal, Bank, or Direct Express account information.
 - c. Have all the required disclosures, including HIPAA, to read and give the client in one easy detached form. Included is a conditional receipt should you collect the first premium!
- 2. Once worksheet is completed and disclosures read, the Agent will make the call to DIMA (800-604-6844) to initiate the Point of Sale Telephone Interview (POSTI) for instant underwriting decision <u>AND</u> application paperwork completion! Information from the worksheet, and Child//Grandchild Supp App (if applicable) will be required during this interview from the agent. Complete and accurate data will make the call smooth and timely.

Please Note: By eliminating the need to fill out and then send in all paperwork, the time will more than offset the few additional minutes required in the paperless process. The worksheet will allow an agent to have important client and bank information readily available for the Telephone Interview.

DIMA will begin the process as follows:

- a. Ask the Agent client personal and Bank (Direct Express if used to pay premiums) information.
- b. Speak with your client to obtain, verify, and underwrite the sale. This includes:
 - i. Verify disclosures have been read or given to client, including MIB and HIPAA.
 - ii. Obtain voice signatures for disclosures and application.
 - iii. Verify health questions (same as worksheet).
 - iv. Complete Application and all required Forms.
 - v. Give the Agent an instant underwriting decision before you hang up!
 - vi. Instruct DIMA where the policy should be sent: To the Agent or Client.
- 3. **The Agent** retains the worksheet for their record......NO need to send in anything and the client's policy will be issued. **EXCEPT FOR THE FOLLOWING:**
 - a. **If the sale is a replacement:** The proper state required replacement form(s) must be completed and signed prior to the call to DIMA.
 - b. **Alabama:** Alabama Arbitration Disclosure Form (#CLIC-ARB-AL)
 - c. **California:** Medical Eligibility Disclosure (#7404.4-0505) Home Meeting Disclosure for 65 & Over (7404.2-0505) Financial Product Disclosure 65 & Over (7404.3-0505)
 - d. **Pennsylvania:** Disclosure Statement (LBL PA DIS (0806)

Agent must note POSTI reference # on the upper right corner for any required form and fax to new business @888-525-5002. Failure to do so will delay policy issue and commissions paid.

Liberty Bankers Life The Capitol Life PO Box 224 Brownwood, Texas 76804-0224 • 1-888-525-446	Pre-Qualifying Worksheet					
This worksheet is necessary to initiate underwriting. Plea	ase complete all information <u>before</u> you call DIMA. Once cation and approval completion process. Agent, Insured, at the time of the call. This worksheet contains sensitive					
Agent: Agent Number Date:						
POSTI Reference #: Issue Sta	ate: Telesales application					
Proposed Insured Full Name:	Plan- Riders Applied For:					
	Face Amount \$					
Date of Birth Present Age	SIMPL PreferredSIMPL StandardMWL					
Sex Height Weight	AD&D(units) CTIRGrandchild Rider					
State of Birth Country of Birth	Premium Amount \$ Premium Mode:					
Social Security No. or ITIN	□ Monthly Bank Draft OR □ Direct Express Card					
Have you used tobacco, nicotine, or e-cigarettes in any form in the past 12 months? \Box YES \Box NO	Quarterly Gemi-Annual Annual Amount Paid with Application					
Name and City of Doctor:	\$					
Are You Currently Disabled? □ YES □ NO	OWNER OF POLICY IF NOT INSURED:					
If Yes, Please provide details:: *******************************	 Relationship					
Street Address	Social Security No					
City, State, Zip	Address					
Home/Cell Phone	Home/Cell Phone					
Work Phone	Drimony Bonoficiony					
Check here to draft first premium	Primary Beneficiary					
Direct Express OR Bank Draft Date Each Month	Relationship					
□ 1 st of Month □ 3 rd of Month	Home/Cell Phone					
□ 2 nd Wednesday □ 3 rd Wednesday	Contingent Beneficiary					
□ 4 th Wednesday □ Other Date:	Relationship					
Direct Express Card:	Bank Information Name of Financial					
Name as it Appears on Card:	Institution:					
Card Acct. #	Account #:					
Exp. Date:	Routing #:					

Replacement Information: (Replacement not allowed for tele-sales)	YES	NO		
1. Does proposed Insured have existing life insurance policies or annuity contracts?	□			
2. Will this insurance replace or change any other insurance policies or annuity contracts?	□			
If "Yes" to either question, please provide details of the insurance, including Amount, Company & Plan of Insurance and appropriate				
Replacement Form, if required:	_			

Use the following health questions to decide which Final Expense plan to offer

If the applicant answers "Yes" to any question in Part 1, DO NOT PROCEED with the application.

Part 1	YES	NO
Have you ever been diagnosed have you been diagnosed, treated, tested positive for, or been given medical advice by a member of the medical profession for:	L	
1. Congestive heart failure (CHF), cardiomyopathy, memory loss, Alzheimer's, senile dementia, dementia, heart defibrillator implant, two or more instances of internal cancer(s) or terminal illness		
(terminal illness means a disease or illness that is expected to result in death within 24 months)?	🗆	
2. Organ transplant (other than corneal), untreated Hepatitis C, kidney failure or dialysis, amputation due to diabetic complications, multiple sclerosis, muscular dystrophy, mental retardation, amyotrophic lateral		
sclerosis (ALS) or Lou Gehrig's disease, Downs's syndrome, cystic fibrosis or Huntington's disease?	🗆	
3. Diabetes at age 9 or younger?	🗆	
4. AIDS, AIDS Related Complex, tested positive for HIV virus or any other disorder of the immune system?	🗆	
Within last 2 years, have you been diagnosed, treated, tested positive for, or been given medical advice by a member of the medical profession for:		
5. Uncontrolled diabetes or uncontrolled high blood pressure?	🗆	
Within the last year have you:		
6. Been confined to a hospital, been advised by a member of the medical profession to have surgery or hospitalization, used oxygen due to a medical condition, been unable to care for yourself or been prescribed bed rest by a member of the medical profession at home or in a nursing home, hospice, long-term care or assisted living facility? Definition of assisted living: requires help in at least one area of skills considered necessary for		
living and caring for oneself (feeding, dressing or bathing)	□	

If all "No" answers in Part 1, complete Part 2.

Part 2 Complete all questions and circle the condition(s) to which each "Yes" answer, if any, applies.					
	YES	NO			
	ast 2 years have you been diagnosed, treated, tested positive for, or been given medical advice by a ne medical profession for:				
(a)	Angina (chest pain), any type of heart or circulatory surgery, heart attack, or received a pacemaker or stent?. \Box				
	Stroke, Transient Ischemic Attack (TIA/mini-stroke) or paralysis?				
	(the term "cancer" includes melanoma, but excludes basal cell skin cancer)?				
	Aneurysm, brain tumor or sickle cell anemia?				
	diabetic coma or insulin shock?				
(f)	Alcohol or drug abuse, have you used illegal drugs or been convicted of felony or on parole? \Box				
(g)	Used a walker, wheelchair or electric scooter due to chronic illness or disease? \Box				

If all "No" answers in Part 2, complete Part 3. Otherwise, select MWL & check for state availability.

Part 3 Complete all questions and circle the condition(s) to which each "Yes" answer, if any, applies.				
		YES	NO	
	er been diagnosed, treated, tested positive for, or been given medical advice by a member of the			
medical prof				
(a)	Chronic Obstructive Pulmonary Disease (COPD), chronic bronchitis, emphysema,			
	peripheral vascular disease or peripheral artery disease?	. 🗆		
(b)	Chronic hepatitis, Hepatitis C, cirrhosis of the liver, chronic pancreatitis, liver disease or kidney			
. ,	disease?	. 🗆		
(c)	Insulin use before age 25?	. 🗆		
(d)	Irregular heartbeat, atrial fibrillation, Systemic Lupus (SLE), epileptic seizures, Parkinson's disease?	. 🗆		

If all 'No" answers in Part 3, select SIMPL Preferred. Otherwise, select SIMPL Standard.

AGENT NOTES:

Application to Liberty Bankers Life Insurance P.O. Box 224 Brownwood, TX 76804

Supplemental Application for: Children or Grandchild Rider

1. Supplement to Applica	tion on :				Checl	k Approp	riate Rider	
Proposed Insured:		plication te:	Policy # (Wh adding existi			¢ of	Grandchild O Rider \$7,500	
Address	(City	State		Zip Cod	e		
2. Children/Grandchild P	•		,					
Name all natural-born children, step who have not attained age 18. Insur- riders applied for. (Attach another	ance will not be	provided on ne	iildren or grandchil wborn children less	dren for gra than 15 day	ndchild ric s of age or	ler of Prim r grandchil	ary Proposed Insured dren if grandchild	
Full Name of Proposed Insured Child/Grandchild	Age Last Sex Birthday		Date of Birth Relationsh Propose Insured		oseđ	Heig	ht Weight	
A.								
В.								
С.								
3. Health Information1. Has any Proposed Insure		al.:1.d. array h a	d haan diaanaad		C	. dialataa	haant on since laters	
 disorder, mental or nerve un-operated heart defect bladder, kidneys, liver o 2. Has any Proposed Insura for an Immune Deficience or tested positive for the 3. Has any Proposed Insura other practitioner relatin amphetamines, or other set 	s, epilepsy, ast r lungs? ed Child/Grand cy Disorder, Ad Human Immu ed Child/Grand g to the usage of	hma, disorder child ever ha cquired Immu nodeficiency child ever us of alcohol, he	s of the muscles of d, been diagnosed une Deficiency Sy Virus (HIV) ? ed or received trea roin, cocaine, nar	or bones, and or treated and ndrome (A atment, adv cotics, hallu	by a mem IDS) or A ice or cou	other disor lber of the MDS Rela inseling fi s, tranquili	ders of the blood, OYes ONo medical profession ted Complex (ARC) OYes ONo rom a physician or izers, barbiturates,	
Please provide details to any "Y				r sheet if n				
Proposed Insured Child/Grandchild	Condition &	Condition & Treatment		Date		Name & Address of Physician or Hospital		
Beneficiary Designation:								
Any proceeds payable under this	rider will be pa	aid to the Ow	ner, if living. Othe	erwise, per	the benef	iciary pro	vision of the rider.	
 Does Proposed Insured Child/Grandchild have existing life insurance policies or annuity contracts? OYES ONO Will this insurance replace or change any other insurance policies or annuity contracts? OYES ONO If "YES" to either question, please provide details of the insurance, including Amount, Company & Plan of Insurance and appropriate Replacement Form, if required: I declare and represent that the foregoing statements and answers have been correctly recorded and that they are full, 								
complete and true to the best of my Dated at	,	on this	day of _			,		
Signature of Grandparent/Parent Guardian (e-signed)						gned)		
The electronic signature(s) above fully comply with the Federal Electronic Signature status, Title 15, U.S.C., Chap. 96, Sec. 7001, et seq., and is therefore fully legal and valid as an original signature.								
Agent Statement:								
 Does the Proposed Insured ha Is replacement of existing ins the appropriate replacement f 	we any existing urance involve orms?	g life insuranc d in this appli	e policies or annuccation? If yes: Ha	uity contrac ave you sub	ts? mitted	OY	(es Ono es Ono	

Signature	of	Agent:	

(e-signed) Agent Number



DISCLOSURES for PAPERLESS APPLICATION PROCESS – GENERIC

Included are the three required disclosures (Fair Credit, MIB, and HIPAA) that must be read and given to your applicant prior to the point of sale telephone interview (POSTI). For SIMPL Standard and Preferred plans only, an Accelerated Death Benefit disclosure must also be read and given to the applicant prior to the point of sale telephone interview. Your client will be asked to verify that these were read to them. In addition, the states of Alabama, California, and Pennsylvania require state specific disclosures that must be completed, signed, and faxed to New Business prior to issuing a policy. These state required forms may be obtained from the website in the Forms Portal. Agent must note POSTI reference # on the upper right corner for any required form and fax to new business @888-525-5002.

In addition, included is a conditional receipt should you collect the correct first premium mode.

This Notice Must be Given to Proposed Insured

FAIR CREDIT REPORTING ACT PRE-NOTIFICATION FORM. Thank you for considering Liberty Bankers/The Capitol Life Insurance Company as your insurance carrier. Your application will be processed as quickly as possible. Public Law 91-5088 requires that we advise you that an investigative consumer report may be made in connection with this application which will provide applicable information concerning character, general reputation, personal characteristics and mode of living. The information for this report may be obtained through personal interviews with friends, neighbors, and associates. You are entitled to be interviewed in connection with an investigative consumer report; and, you have the right to receive a copy of any investigative consumer report by making a written request within a reasonable period of time.

NOTICE TO APPLICANTS FOR INSURANCE. Information regarding your insurability will be treated as confidential. Liberty Bankers/The Capitol Life Insurance Company, or its reinsurer(s), may, however, make a brief report of my protected health information to the MIB, Inc., a not for profit membership organization of life insurance companies, which operates an information exchange on behalf of its members. If you apply to another MIB, Inc. member company for life and health insurance coverage, or a claim for benefits is submitted to such a company, the MIB, Inc., upon request from you, will arrange disclosure of any information it may have in your file. If you question the accuracy of information in the MIB's file, you may contact the MIB, Inc. and seek a correction in accordance with the procedure set forth in the Federal Fair Credit Reporting Act. The address of the MIB's information office is 50 Braintree Hill, Suite 400, Braintree, Massachusetts, 02184, telephone 1-866-692-6901, web address: <u>www.mib.com</u>. Liberty Bankers/The Capitol Life Insurance Company, or its reinsurer(s), may also release information in its file to other life insurance companies to whom you may also apply for life or health insurance, or to whom a claim for benefits may be submitted.

CONDITIONAL RECEIPT – (Cross through if payment is NOT received).

NO INSURANCE WILL BECOME EFFECTIVE PRIOR TO DELIVERY, UNLESS THE FOLLOWING CONDITIONS HAVE BEEN FULFILLED EXACTLY: INSURANCE ISSUED BASED ON THE APPLICATION WILL TAKE EFFECT ONLY IF THESE CONDITIONS ARE MET:

1. That on the effective date the Proposed Insured is insurable as a standard risk under the Company's rules for the plan amount and premium rate applied for.

2. That the sum paid is equal to the FULL FIRST PREMIUM for the policy applied for.

INSURANCE ISSUED BASED ON THE APPLICATION WILL TAKE EFFECT ON THE LATEST OF:

(a) date of the application; or (b) date requested in the application; or

(c) date of the last of any medical examinations or tests required under the rules and practices of the Company.

The total amount of insurance which may become effective prior to delivery of the policy to the Owner shall not exceed \$25,000.

This amount includes LIFE INSURANCE AND ACCIDENTAL DEATH BENEFITS then IN FORCE or APPLIED FOR with this Company. LIBERTY BANKERS/THE CAPTIOL LIFE INSURANCE COMPANY has received \$______

for Applicant _____

Χ_

Agent's Signature

Date

THE PREMIUM CHECK MUST BE MADE PAYABLE TO LIBERTY BANKERS/THE CAPITOL LIFE INSURANCE COMPANY. DO NOT MAKE THE CHECK PAYABLE TO THE AGENT OR LEAVE THE PAYEE BLANK.



Administrative Office: P O Box 224 Brownwood, Texas 76804 1-800-604-8002

AUTHORIZATION TO OBTAIN, RELEASE AND DISCLOSE MEDICAL INFORMATION

I hereby authorize any: medical practitioner, physician, hospital, clinic, pharmacy benefit manager, or other medical related facility, insurance company, insurance support organization, business partner, pharmacy, government agency, group policy holder, employer, benefit plan administrator, the MIB, Inc., the Department of Motor Vehicle Registration, and paramedical facility to provide to LIBERTY BANKERS LIFE INSURANCE COMPANY, or to any agent, attorney, consumer reporting agency or independent administrator, including medical record retrieval services or pharmaceutical services, acting on LIBERTY BANKERS LIFE INSURANCE COMPANY'S or its reinsurers' behalf, information concerning advice, care, or treatment sought by or provided to me and/or any other applicant for coverage, including information relating to medical history, medical conditions, treatment, hospitalizations or confinements, ailments, pharmacy prescription drugs, and/or drug, alcohol or tobacco usage of the applicant(s). It is understood that LIBERTY BANKERS LIFE underwriters, claim examiners, reinsurers, attorneys, or the medical director may disclose such health information to the aforementioned parties for purposes of underwriting, compliance, record clarification or explanation, or in response to litigation, summons, or subpoenas. I understand that after this information is disclosed, the recipient may re-disclose it resulting in loss of protection by federal regulations. I authorize LIBERTY BANKERS LIFE INSURANCE COMPANY, or its reinsurers, to make a brief report of my protected health information to the MIB, Inc.

I understand that:

- such information will be used by LIBERTY BANKERS LIFE INSURANCE COMPANY for underwriting and insurability determinations;
- I may refuse to sign this authorization and that my refusal to sign will affect my ability to obtain life insurance coverage;
- a picture copy or photocopy of this authorization shall be as valid as the original; and
- any authorized representative of the proposed insured is entitled to receive a copy of this authorization upon request.

This authorization is valid from the date signed for a duration of 24 months. I understand I may revoke the authorization at any time, except to the extent that action has been taken in reliance on this authorization, by sending written notice to the Life Underwriting Department of LIBERTY BANKERS LIFE INSURANCE COMPANY, P. O. Box 224, Brownwood, Texas 76804. *I may inspect or copy any information used or disclosed under this authorization, if signed.*

Date

 Proposed Insured (Please print)
 Signature of Proposed Insured (or parent if Proposed Insured is under age 16)

 Birthdate
 Birthdate

 Additional Proposed Insured (Please print)
 Signature of Additional Person Proposed for Insurance

 Birthdate
 Personal Representative designated by signature above is hereby authorized to execute this instrument based on: power of attorney, guardian-in-fact, guardian, payee, representative, other ______(Circle one)

Liberty Bankers Life Insurance Company ACCELERATED DEATH BENEFIT PAYMENT RIDER DISCLOSURE

NOTICE: Death benefits, premium payments, and cash surrender values will be reduced upon payment of an accelerated benefit. The accelerated benefits offered under this rider do not and are not intended to qualify as long-term care insurance. The accelerated benefits offered under this rider are intended to qualify for favorable tax treatment under the Internal Revenue Code of 1986. Whether such benefits qualify depends on factors such as your life expectancy at the time benefits are accelerated or whether you use the benefits to pay for necessary long-term care expenses, such as nursing home care. If the acceleration of benefits qualifies for favorable tax treatment, the benefits will be excluded from your income and not subject to federal taxation. However, accelerated benefit payments may be taxable by your state. Tax laws relating to accelerated benefits are complex. You should consult a qualified tax advisor for specific information. Receipt of an accelerated benefit payment may adversely affect your, your spouse's or your family's eligibility for medical assistance (Medicaid), Aid to Families with Dependent Children (AFDC), supplementary social security income (SSI), and drug assistance or other public assistance programs. You should consult with a qualified advisor and with social services agencies regarding how receipt of such payment may affect eligibility for such programs.

PREMIUMS

There is no premium charge for the accelerated death benefit rider.

EFFECT ON POLICY VALUES

After payment of the accelerated death benefit, the death benefit of the policy will be reduced by the amount of accelerated death benefit. Any premium payments, cash values, and other obligations and benefits under this policy, excluding that for riders, will be reduced proportionately. Upon a request to accelerate benefits under this rider, the owner and any irrevocable beneficiary will be given a statement demonstrating the effect of the acceleration of benefits on the cash value, death benefit, premium charges, and policy loans.

AMENDED POLICY SCHEDULE

An amended policy schedule will be sent to you, the owner, and any irrevocable beneficiary upon a request to accelerate benefits and upon payment of this benefit. The schedule will show the reduced death benefit, cash value and premium amounts.

ACCELERATED BENEFIT

A benefit that may be requested by the owner if the insured is terminally ill, or if the insured is chronically ill. Terminal Illness and Chronic Illness are defined below.

MAXIMUM ACCELERATED DEATH BENEFIT

The sum of all accelerated benefit payments may not exceed the smaller of \$250,000 or 80% of the face amount.

CONDITION OF PAYMENT

We will pay an amount up to the maximum accelerated death benefit if we receive proof that the insured (a) has been diagnosed with a terminal illness; or (b) is chronically ill. An administrative expense charge and an interest charge may apply at the time of acceleration.

DEFINITION OF TERMINAL ILLNESS

Terminal illness is considered a disease or illness that is expected to result in the death of the insured within twelve (12) months.

DEFINITION OF CHRONIC ILLNESS

Chronic illness is considered a disease or illness such that the insured is unable to perform at least two activities of daily living or requires substantial supervision as protections from threats to health or safety.

CERTIFICATION OF PHYSICIAN

The certification by a physician must include documentation supported by clinical, radiological, histological, or laboratory evidence of the condition.

PHYSICIAN OF OUR CHOICE

We may require an additional examination by a physician of our choice, and at our expense. If there is a conflict of medical opinion as to the life expectancy of the insured, a third medical opinion that is provided by a physician that is mutually acceptable to the insured and the company will govern.

I have received a copy of this disclosure.

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Applicant

Date

<u>X</u> Agent

Date